



BRIAN D. ALLGOOD

ARMY COMMUNITY HOSPITAL



DIRECTOR'S MESSAGE

Welcome to Brian D. Allgood Army Community Hospital (BDAACH), where we



proudly serve the Soldiers and Families of the 8th Army, Joint, and Combined Forces by providing high-quality, safe, and compassionate health care across the peninsula.

From our state-of-the-art facility at USAG Humphreys in Area III to our outlying clinics in Areas I, II, and IV, our expert medical teams are committed to supporting the readiness and resilience of the community.

Whether you are a Soldier preparing for your mission or a family member receiving essential care, our mission is to ensure you receive

the highest standard of care possible.

Thank you for entrusting us with your health. Together, we are stronger, healthier, and always mission ready.

CHAD C. BLACK
COL, VC
Director

This guidebook is an initiative of the **Patient and Family Partnership Council (PFPC)**, to keep our community informed. For a comprehensive overview of BDAACH services, please visit our official website at <https://briandallgood.tricare.mil> or scan the QR code below.



BDAACH FACEBOOK PAGE



BDAACH WEBSITE



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Brian D. Allgood Army Community Hospital

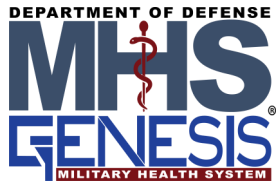


Brian D. Allgood Army Community Hospital
Bldg. 3030, Bldg. 3031,
Indianhead Ave., USAG Humphreys
South Korea

MHS GENESIS

DS LOGON

NURSE ADVICE



Nurses that can help you decide if you should see a provider or self-care at home is more appropriate.

Cell 080-500-4011
DSN 888-901-7144

MHS GENESIS PATIENT PORTAL

- View health information, including laboratory and radiology results.
- Communicate securely with the care team.
- Request prescription refills and renewals.

Access the MHS GENESIS Patient Portal

- <https://my.mhsgenesis.health.mil>

Access Requirements

- You will need a Common Access Card (CAC) or DS Logon.
- Don't have a DS Logon? No problem! You'll be prompted to create one.

Need Help?

For DS Logon assistance:

- **Call:** 1-800-368-3665
- **Visit:** <https://milconnect.dmdc.osd.mil/milconnect/>

PRIMARY CARE

APPOINTMENTS

IMMUNIZATIONS

BDAACH PATIENT-CENTERED MEDICAL HOME (PCMH)

We are dedicated to providing patient-centered care through a collaborative approach that focuses on preventative care and chronic care management. Our skilled and experienced team provides care to patients of all ages.

BOOK YOUR APPOINTMENT

- **Call Central Appointment Line:** 050-3337-2273 | DSN 737-2273
- **Space-A Appointments:** Call after 1000 daily for same day appointments only.
- **To Cancel or Reschedule:** Call the Central Appointment Line.
- **MHS GENESIS Patient Portal:** Send a secure message to your care team to request an appointment.

BDAACH PCMH IMMUNIZATION CLINIC

- **Direct Booking:** Available via MHS GENESIS Patient Portal.
- **Call Central Appointment Line:** 050-3337-2273 | DSN 737-2273
- **Space-A Beneficiaries:** Eligible to schedule appointments.
- **Operating Hours:** Mon-Fri: 0820-1540 Lunch: 1300-1400

NOTE: Walk-in Immunization Services available at Maude Hall for Active Duty Service Members only. See page 14 for more information.

EMERGENCY MEDICINE

DIALING ON-POST | OFF-POST

WALK-IN SERVICES

In a life-threatening medical situation, every minute counts. Take immediate action to save lives. Go to the nearest Emergency Room or call Emergency Medical Services (EMS).

HOW TO DIAL EMS ON-POST | OFF-POST

ON-POST

Cell: 1551-0911

DSN: 911



OFF-POST

Cell: 119

DSN: N/A

NOTE: Avoid dialing 911 from a cellphone, as it connects to host nation emergency services. Use the commercial number provided to reach on-post emergency services directly.

Physical Therapy Clinic Sick Call

Eligibility: Active Duty permanently stationed at Camp Humphreys.

New injuries within the last 21 days:

Days: Monday-Friday

Time: 0600-0900

Location: Physical Therapy Clinic, 4th Floor, BDAACH

Not Sure if You Need Urgent Care?

Contact the Nurse Advice Line: 080-500-4011 | DSN 888-901-7144

SICK CALL

ACTIVE DUTY

ALTERNATE PATHWAY TO CARE

Active Duty Service Members can receive screening, triage, and limited care for new conditions or injuries.

SICK CALL

HOURS AND LOCATION BY UNIT

6-52 ADA	2nd FLOOR FAITH HALL	0600-0630
2ID HHBN, 411 MP CO	2ID HHBN HSC COF	0500-0545
DIVARTY	DIVARTY AID STATION	0530-0600
23RD CBRNE	HHC COF	0545-0615
194TH DSSB	BN CONFERENCE RM	0545-0600
DSTB	7324 MOTOR POOL	0545-0615
11TH ENG	BN MOTOR POOL	0545-0615
8A HHBN	MEDIC OFFICE, 8A HHBN HQ	0600-0630
501ST MI	SGT KIM SCMH	0800-1630
19TH ESC, 1 st SIG	SGT KIM SCMH	0700-0730
ROTATIONAL UNIT	BN AID STATION	0600-0645
2CAB, 3RD MI	BDAACH PCMH Relocating to 4TH FLOOR-- April 2025	M,T,W, and F 0900-1100 Thursdays 1300-1600

BEHAVIORAL HEALTH

EMERGENCIES

MENTAL HEALTH EMERGENCY

**TAKE
ACTION
CALL
IMMEDIATELY**

**On Post
Cell 1551-0911
DSN 911**

**Off Post
DIAL 119**

USFK Crisis Line

**Cell 080-855-5118
DSN 118**

**988
24/7 Crisis
& Support**



CRISIS WALK-IN SERVICES



MENTAL HEALTH MATTERS

If you notice changes in your thoughts, feelings, or behaviors, seek support early.

MENTAL HEALTH EMERGENCY

If you or someone you know is at risk of serious harm to themselves or others due to a mental health issue seek help immediately.

CRISIS WALK-IN SERVICES

Our Behavioral Health Clinics offer walk-in services for mental health emergencies and crises.

Monday-Friday, 0800-1630

AFTER-HOURS EMERGENCIES

For After-Hours Emergencies, please visit the nearest **Emergency Room**.

BEHAVIORAL HEALTH

ACTIVE DUTY

FAMILY MEMBERS | RETIREES

Support is here! Take the first step and break the silence!

USAG HUMPHREYS

Active Duty Service Members	Pacific Guardian Behavioral Health (2CAB & 1st Signal BDE) BLDG 6370 0503-337-5791 DSN 737-5791	Warrior Behavioral Health (2ID and Rotational Units) BLDG 7315 0503-337-5177 DSN 737-5177
	Behavioral Health Clinic (BDAACH 5th Floor) All other operational units and eligible beneficiaries 0503-337-5668 DSN 737-5668	
	Substance Use Disorder Clinical Care (SUDCC) Services Within Your Reach at Every Behavioral Health Clinic	

CHILD AND FAMILY BEHAVIORAL HEALTH SYSTEM (CAFBHS)

Limited mental health services for **children, adolescents, and adult dependents**.

0503-337-5668 | DSN 737-5668

COMMUNITY BASED RESOURCES

Military Family Life Counselors (MFLCs)

0503-357-2363 | DSN 737-2363

Camp Humphreys Unit Ministry Teams On Call

010-9496-7445

DEPENDENTS ONLY: No referral required for therapy sessions with an APPROVED TRICARE off-post provider. **Scan the QR code on Page 18 for the Host Nation Hospital Navigation Guidebook.**

PHARMACY

NEW PRESCRIPTIONS

REFILLS

Brian D. Allgood Army Community Hospital offers comprehensive outpatient pharmacy services. **Military ID (for ages 10+) or a copy is required for prescription pick-up.**

PRESCRIPTION SERVICES

NEW PRESCRIPTIONS: Fill through **Q-Anywhere** to minimize delays or visit the pharmacy in person.

REFILLS | RENEWALS: Request through **MHS GENESIS Patient Portal** or **Q-Anywhere**, call the Refill Line **0503-337-7939**, or visit the pharmacy in person.

HOST NATION PRESCRIPTIONS: Two separate prescriptions required (English and Hangul), from a TRICARE approved facility.

PRESCRIPTION TRANSFERS: Available from U.S. pharmacies and VA clinics.

OVER THE COUNTER SELF-CARE PROGRAM: Medications available without prescription for ages 2+.

Q-ANYWHERE

SKIP THE WAIT! PRE-ACTIVATE!



New prescriptions?
You can skip the wait!*

Just scan to get started!

With **Q-Anywhere**, you can activate your prescriptions without having to wait in line. The pharmacy will get them ready without having to check in in-person.

PHARMACY +



5 EASY STEPS

Scan the QR Code

Submit your information

Come back in 3 hours**

Check in at the kiosk

Choose "Return for Pickup"

More Information

**Requests made before 3PM will be ready the same day, after 3PM the next work day. Pick up from 8AM - 6PM Monday - Friday.

Need it sooner? You can still come to the pharmacy in person now!

*For **new electronic prescriptions only**. For **refills**, use the Refill Line or Patient Portal:



0503-337-7939

<https://patientportal.mhsgenesis.health.mil>

WOMEN'S HEALTH

PREGNANCY



CONTRACEPTIVES

New to Korea or Just Received a Positive Pregnancy Test?

Establish OB/GYN care with these easy steps:

- **MHS GENESIS Patient Portal:** Send a secure message to your Primary Care Manager (PCM) requesting a referral to OB/GYN care.
- **Call:** Central Appointment Line **0503-337-2273** | **DSN 737-2273**, and request a secure message to be sent to your PCM requesting an OB/GYN referral.
- **In-Person:** Visit the PCMH clinic in person and ask to speak with a nurse. They can assist you in obtaining a referral.
- **Established Patients:** May contact OB/GYN Clinic directly at **0503-337-1310** | **1311** or **DSN 737-1310** | **1311**

Walk-In Contraceptive Clinic

- **No Referral Needed:** Walk-in contraceptive services (birth control) are available for all beneficiaries.
- **Walk-in Hours:** Monday, Tuesday, Wednesday, and Friday, **0800-0900**

NOTE: Hours and availability may vary based on staffing.

LAB AND RADIOLOGY

LABORATORY

RADIOLOGY SERVICES

LABORATORY

MON-FRI
0730-1630

(INCLUDING TRAINING HOLIDAYS)

0503-337-7609
DSN 737-7609

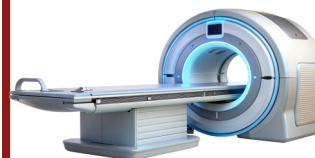
RADIOLOGY

MON-FRI
0730-1630

(INCLUDING TRAINING HOLIDAYS)

APPOINTMENTS

0503-337-1480 | **1475**
DSN 737-1480 | **1475**



LABORATORY

General Lab Tests:

- Requires a provider's order.

Sexually Transmitted Infections Testing:

- **Walk-in testing available** (No provider order is required).
- **No appointment necessary.**
- **If symptomatic, consult your provider or visit the ER for a full exam.**

RADIOLOGY

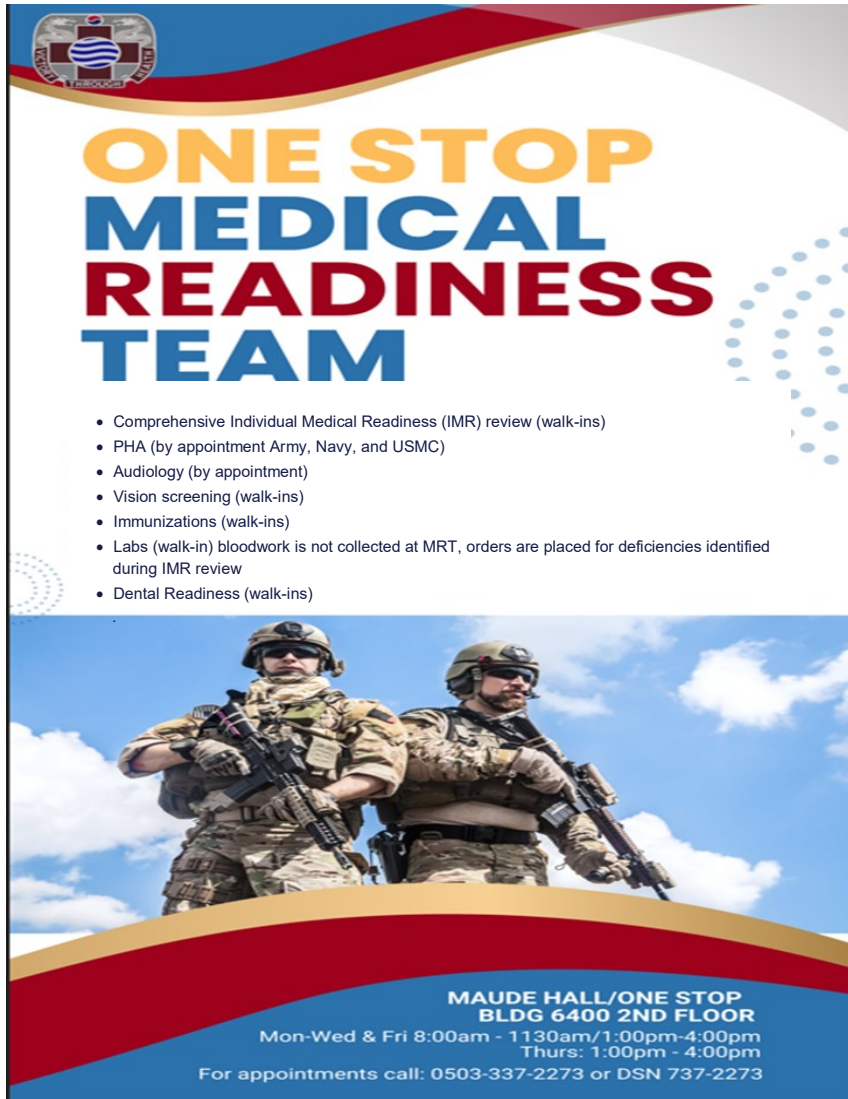
Imaging Services Provided:

- Diagnostic Radiology (Walk-in available)
- Computerized Tomography CT Scan
- Fluoroscopy
- Mammography
- Ultrasound
- Magnetic Resonance Imaging (MRI)

NOTE: Children under 10 are not allowed in exam rooms during imaging procedures for safety reasons.

MEDICAL READINESS TEAM

MAUDE HALL (ONE STOP)



**ONE STOP
MEDICAL
READINESS
TEAM**

- Comprehensive Individual Medical Readiness (IMR) review (walk-ins)
- PHA (by appointment Army, Navy, and USMC)
- Audiology (by appointment)
- Vision screening (walk-ins)
- Immunizations (walk-ins)
- Labs (walk-in) bloodwork is not collected at MRT, orders are placed for deficiencies identified during IMR review
- Dental Readiness (walk-ins)

**MAUDE HALL/ONE STOP
BLDG 6400 2ND FLOOR**
 Mon-Wed & Fri 8:00am - 1130am/1:00pm-4:00pm
 Thurs: 1:00pm - 4:00pm
 For appointments call: 0503-337-2273 or DSN 737-2273

SGT KIM HEALTH CLINIC

SOLDIER CENTERED MEDICAL HOME (SCMH)



SGT Kim Health Clinic is a Soldier Centered Medical Home (SCMH) delivering comprehensive care with a focus on quality and safety while maintaining readiness to fight and win.

BOOK YOUR APPOINTMENT

- **Call Central Appointment Line:**
050-3337-2273 | DSN 737-2273
- **To Cancel or Reschedule:**
Call the Central Appointment Line.
- **MHS GENESIS Patient Portal:**
Send a secure message to your care team to request an appointment. See page 4 for more information.

NOTE:

- **Immunizations:** Same day appointments are usually available.
- **Optometry:** Walk-ins welcome for MEDPROS updates, glasses ordering & pick up.



Not Sure if You Need Urgent Care?

Call the Nurse Advice Line:

**080-500-4011
DSN 888-901-7144**

HOURS OF OPERATION

**MON-FRI
0800-1630
1ST THURSDAY
PRIMARY CARE
HOURS
1300-1630**

SERVICES PROVIDED

**IMMUNIZATION
RADIOLOGY
OPTOMETRY
LAB
PHYSICAL THERAPY
PHARMACY
BEHAVIORAL HEALTH**

PATIENT RESOURCES

Our patient services team is here to assist you. We offer a range of administrative services to guide you through your healthcare journey. This includes acting as your advocate for TRICARE related matters and inquiries.

TRICARE Services

- Prime Enrollments
- DEERS Inquiries and Updates
- PCS | ETS | Retirement

Patient Administration

- Admission and Dispositions
- Medical Records
- HIPAA Officer



Beneficiary Counselor

- Network Referrals
- TRICARE Benefits and Briefings
- Transitional Assistance
- Claims | Insurance Questions

Patient Advocate

- Patient Care Concerns
- Suggestions and Compliments
- Health System Questions

PATIENT ADMINISTRATION

PATIENT ADMINISTRATION DEPARTMENT (PAD)

ADMISSIONS & DISPOSITIONS

PAD (1ST FLOOR)

0503-337-1847

DSN 737-1847

MEDICAL RECORDS

PAD (3RD FLOOR)

0503-337-1852

DSN 737-1852

HIPAA OFFICER

PAD (3RD FLOOR)

Admissions & Dispositions

This Department handles:

- In-processing for incoming Service Members
- New patient registration and updates
- Official Reports: Birth and death certificates

Medical Records

- Out-processing for Service Members
- Transfer of medical records
- Request for copies of medical records **may take up to 30 days** to process

HIPAA Officer

HIPAA Compliance Officer can assist with:

- Concerns about compromised personal health information
- Request for corrections to medical records

HOST NATION CARE

KOREAN HOST NATION HOSPITAL NAVIGATION HANDBOOK



DOWNLOAD NOW

Translation Help
Track Appointments and
Referrals
24/7 Access to a Local Care
Team

KOREAN NETWORK HOSPITALS

The local area has numerous **accredited** hospitals and clinics offering high-quality care. Visit their **International Clinics** for communication and support during your visit. *Scan the QR code above for the comprehensive handbook.*

Courtesy Shuttle Service

Contact your local TRICARE service center for shuttle schedules.

- Area I: 010-9000-0674
- Area II: Not Available
- Area III: 0503-337-1433
- Area IV: 010-5555-3342

For Assistance

Call **TRICARE | Managed Care:**
0503-337-1433 | DSN 737-1433

For Emergencies

You may call **TRICARE International SOS:**
080-429-0880

HOSPITAL DIRECTORY

5

Inpatient Behavioral Health
Outpatient Behavioral Health Clinic
Women-Infant Care Unit (WICU)
Women's Health and OB/GYN Clinic

정신과
정신과(외래)
산모/신생아 관리 센터
여성 의학과 및 산부인과

4

American Red Cross
Dermatology/Neurology/Sleep Study
Orthopedic and Podiatry Clinic
Phys Med, Phys Therapy and Occ Therapy Clinic
Medical Surgical Unit (MSU)

적십자
피부과/신경학/수면연구(실)
정형외과/족부정형외과
물리치료/재활의학과
외과입원실

3

Command Suite
Department Hospital Education and Training (DHEAT)
Medical Records
Patient Administration Division (PAD)

지휘관 및 참모실
교육,연구
의무기록실
원무과

2

Audiology
Ear, Nose, and Throat Clinic (ENT)
Intensive Care Unit
Nutrition Clinic
Occupational Health
Optometry Clinic
Surgical Center
Surgical Clinic
TRICARE/Referral management
Urology

청각학과
이비인후과
중환자실
영양 클리닉
직업보건과
감안과
수술센터
외과 클리닉
TRICARE
비뇨기과

G

Cashier
Civilian HR
Chapel
Emergency and Medical Services
Immunization
Information Management Division (IMD)
Main Entrance
Patient Representative
Primary Care and Pediatric
Pharmacy
Radiology/X-Ray
Specimen Collection/Lab
Security

수납
민간인 인사부
예매당
응급실/구급차 서비스
예방 의학과
정보관리부
정문
환자 대변인
외래진료소/소아과
약국
영상의학과/X-Ray
채혈/채뇨실
보안과

B

Dining Facility
Logistics
Vending/ATM

식당
물류관리
자동판매기/현금인출기

PHONE NUMBERS

Scan Me!
ONLINE DIRECTORY



To book, cancel, or reschedule an appointment at BDAACH and the Outlying Health Clinics:

Call: Central Appointment Line 0503-337-2273 | DSN 737-2273

Hours: Mon-Fri (0715-1645 hours) excluding Federal Holidays

To dial from DSN: 315-737-(last 4)

General Inquiries: Call the Information Desk	0503-337-1411
Behavioral Health (Outpatient)	0503-337-1924 5668
Emergency Department	0503-377-2555
Emergency On Post	Cell 1551-0911 DSN 911
Emergency Off Post	119
Exceptional Family Member Program (EFMP)	0503-337-1283
Managed Care TRICARE	0503-337-1433
Medical Records (Patient Administration Dept)	0503-337-1852
Nurse Advice Line	080-500-4011
Patient Advocate	0503-337-1125 1126
Pharmacy	0503-337-2070
Prescription Refill Phone Line	0503-337-7939
Radiology	0503-337-1480 1475
Crisis Hotline	Cell 080-0855-5118

CENTRAL APPOINTMENT LINE

We are currently booking appointments for the following clinics and services:

Primary Care

- BDAACH PCMH
- Aviation Clinic
- All Outlying Health Clinics
- Immunizations
- New Referral Requests through PCM
- Send Secure Message to your PCM

Specialty Appointments

- Audiology
- Clinical Pharmacist
- Dermatology
- ENT
- Neurology
- Nutrition
- OBGYN
- Optometry
- Orthopedics
- Pharmacy
- Physical Therapy
- Podiatry
- Sleep Medicine
- Urology

CAMP CASEY HEALTH CLINIC

Business Hours:

MTWF 0800-1130 | 1300-1600 : Thursday 1300-1600

Sick Call Monday-Friday 0630-0730

Building 807, Camp Casey

Emergency On Post

Cell 1551-0911 DSN 911

Emergency Off Post:

119

To Book, Cancel, or Reschedule an Appointment:

Call Central Appointment Line:

050-3337-2273 | DSN 737-2273

MHS GENESIS Patient Portal:

Send a secure message to your care team (See page 4)

Behavioral Health (BH) : BLDG S-802, 4th Floor

Mon-Fri : 0800-1700

(Walk-ins available)

0503-337-3708 | 3709 DSN 737-3708

After Hours Emergency:

Triage and Transport Center, BLDG 807

On-Call BH Services coming soon

Nurse Advice Line

Cell 080-500-4011

DSN 888-901-7144

TRICARE ISOS

Cell 080-429-0800

99-080-429-0800

USFK Crisis Line

Cell 080-855-5118 | DSN 118

Services Provided

Triage and Transport Care (TTC)

Pharmacy

Laboratory

Optometry (Vision)

Case Management

Adult Immunizations

Radiology (X-Ray)

Audiology (Hearing)

K-16 HEALTH CLINIC

Business Hours:

Mon-Thurs 0800-1230 | 1300-1630 Closed Fridays

Sick Call Monday- Friday 0700-0900

Building S-250, K16, South Korea

Emergency On Post

Cell 1551-0911 DSN 911

Emergency Off Post:

119

To Book, Cancel, or Reschedule an Appointment:

Call Central Appointment Line:

050-3337-2273 | DSN 737-2273

MHS GENESIS Patient Portal:

Send a secure message to your care team (See page 4)

Nurse Advice Line

Cell 080-500-4011

DSN 888-901-7144

TRICARE ISOS

Cell 080-429-0800

99-080-429-0800

988
24/7 Crisis
& Support



USFK Crisis Line

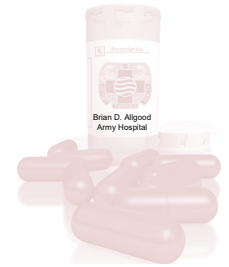
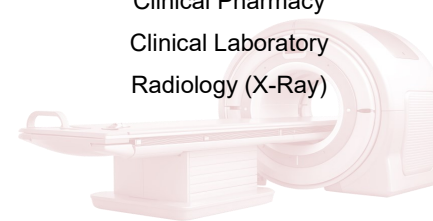
Cell 080-855-5118
DSN 118

Services Provided

Clinical Pharmacy

Clinical Laboratory

Radiology (X-Ray)



CAMP CARROLL HEALTH CLINIC

Business Hours:

MTWF 0730-1630, Thursday 1300-1630

Sick Call: Mon-Fri 0600-0730

Building S-180, America Avenue, Camp Carroll, South Korea

Emergency On Post

Cell 1551-0911 DSN 911

Emergency Off Post:

119

To Book, Cancel, or Reschedule an Appointment:

Call Central Appointment Line:

050-3337-2273 | DSN 737-2273

MHS GENESIS Patient Portal:

Send a secure message to your care team (See page 4)

Behavioral Health (BH) : BLDG S-180

Mon-Fri 0800-1700

Walk-ins Available

0503-337-4236 | DSN 737-4236

After Hours Emergencies

Triage and Transport Center
On-Call BH Services coming soon

Nurse Advice Line

Cell 080-500-4011

DSN 888-901-7144

TRICARE ISOS

Cell 080-429-0800

99-080-429-0800



USFK Crisis Line

Cell 080-855-5118

DSN 118

Services Provided

Active Duty Primary Care
Clinical Pharmacy (Walk-in)
Immunizations (Walk-in and appts)
Clinical Laboratory (Walk-in)
Radiology (X-Ray) (Walk-in)
Optometry (Vision) : Wednesdays
Audiology (Hearing)

CAMP WALKER (WOOD) HEALTH CLINIC

Business Hours:

MTWF 0730-1630, Thursday 1300-1630

Sick Call: Mon-Fri 0600-0730

Building S221, Rhode Island Ave, Camp Walker, South Korea

Emergency On Post

Cell 1551-0911 DSN 911

Emergency Off Post:

119

To Book, Cancel, or Reschedule an Appointment:

Call Central Appointment Line:

050-3337-2273 | DSN 737-2273

MHS GENESIS Patient Portal:

Send a secure message to your care team (See page 4)

Behavioral Health (BH) : BLDG 226

Mon-Fri 0800-1700

Walk-ins Available

0503-337-4784 DSN 737-4784

After Hours Emergencies

Triage and Transport Center
On-Call BH Services coming soon

Nurse Advice Line

Cell 080-500-4011

DSN 888-901-7144

TRICARE ISOS

Cell 080-429-0800

99-080-429-0800



USFK Crisis Line

Cell 080-855-5118

DSN 118

Services Provided

Clinical Pharmacy (Walk-in)
Immunizations (Walk-in and appts)
Clinical Laboratory (Walk-in)
Radiology (X-Ray) (Walk-in)
Optometry (Vision) : Wednesdays
Physical Therapy (Appt)
Nutritional Services (Appt)

DENTAL CLINICS

To book, cancel, or reschedule a Dental appointment:

Call: Dental Central Appointment Line **0503-337-3368 | DSN 737-3368**

Casey Dental Clinic

Bldg. 808
USADC Casey #15658
APO 96224
Phone: 0503-337-9011 | 9012 or DSN 737-9011 | 9012

Carius Dental Clinic

Bldg. 3020
USADC Carius #15660
APO 96271
Phone: 0503-337-9206 | 9207 or DSN 737-9206 | 9207

Carroll Dental Clinic

Bldg. 180
USADC Carroll #15748
APO 96260
Phone: 0503-337-9461 | 9462 or DSN 737-9461 | 9462

Walker (Bodine) Dental Clinic

Bldg. 220
USADC Bodine #15659
APO 96281
Phone: 0503-337-9452 | 9453 or DSN 737-9452 | 9453

Important Note: Dental care for family members is limited and subject to availability. Most **family member dental care** is provided by **Preferred Host Nation Providers**. For more details and information on TRICARE's Dental Program, please visit: <https://www.tricare.mil/TDP>.

Patient and Family Partnership Council (PFPC)

BDAACH FY 2024-2025



SPEAK UP!

YOUR VOICE MATTERS

VOLUNTEER TO BECOME A
PATIENT AND FAMILY ADVISOR
ON OUR PATIENT AND FAMILY PARTNERSHIP COUNCIL

For more information, contact:

Patient Advocate Office: 0503-337-1125 | 1126 DSN 737-1125 | 1126

Email: usarmy.humphreys.medcom-kor.mbx.patient-advocate-office@health.mil