



# BRIAN D. ALLGOOD ARMY COMMUNITY HOSPITAL



## DIRECTOR'S MESSAGE

Welcome to Brian D. Allgood Army Community Hospital (BDAACH), where we proudly serve the Soldiers and Families of the 8th Army, Joint, and Combined Forces by providing high-quality, safe, and compassionate health care across the peninsula.



From our state-of-the-art facility at USAG Humphreys in Area III to our outlying clinics in Areas I, II, and IV, our expert medical teams are committed to supporting the readiness and resilience of the community.

Whether you are a Soldier preparing for your mission or a family member receiving essential care, our mission is to ensure you receive the highest standard of care possible.

Thank you for entrusting us with your health. Together, we are stronger, healthier, and always mission ready.

CHAD C. BLACK  
COL, VC  
Director

This guidebook is an initiative of the **Patient and Family Partnership Council (PFPC)**, to keep our community informed. For a comprehensive overview of BDAACH services, please visit our official website at <https://briandallgood.tricare.mil> or scan the QR code below.



**BDAACH FACEBOOK PAGE**



**BDAACH WEBSITE**



## IN THIS GUIDE

<b>MHS GENESIS</b>	<b>4</b>
<b>Primary Care</b>	<b>5</b>
<b>Emergency Medicine</b>	<b>6</b>
<b>Sick Call</b>	<b>7</b>
<b>Behavioral Health</b>	<b>8</b>
<b>Pharmacy</b>	<b>10</b>
<b>Q-Anywhere 2.0</b>	<b>11</b>
<b>Women's Health</b>	<b>12</b>
<b>Lab and Radiology</b>	<b>13</b>
<b>Medical Readiness Clinic</b>	<b>14</b>
<b>SGT Kim Health Clinic</b>	<b>15</b>
<b>Patient Resources</b>	<b>16</b>
<b>Patient Administration</b>	<b>17</b>
<b>Host Nation Care</b>	<b>18</b>
<b>Hospital Directory</b>	<b>19</b>
<b>Phone Numbers</b>	<b>20</b>
<b>Central Appointment Booking Guide</b>	<b>21</b>
<b>Outlying Health Clinics</b>	<b>22</b>
<b>Camp Casey Health Clinic   K-16 Health Clinic</b>	
<b>Camp Carroll Health Clinic   Camp Walker (Wood) Health Clinic</b>	
<b>Dental Clinics</b>	<b>26</b>

**Brian D. Allgood**

**Army Community Hospital**

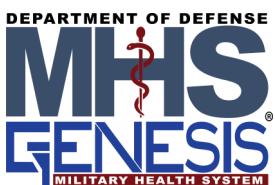


**Brian D. Allgood Army Community Hospital**  
Bldg. 3030, Bldg. 3031,  
Indianhead Ave., USAG Humphreys  
South Korea

## MHS GENESIS

DS LOGON

NURSE ADVICE



Nurses that can help you decide if you should see a provider or self-care at home is more appropriate.

Cell 080-500-4011  
DSN 888-901-7144

### MHS GENESIS PATIENT PORTAL

- View health information, including laboratory and radiology results.
- Communicate securely with the care team.
- Request prescription refills and renewals.

### Access the MHS GENESIS Patient Portal

- <https://my.mhsgenesis.health.mil>

### Access Requirements

- You will need a Common Access Card (CAC) or DS Logon.
- Don't have a DS Logon? No problem! You'll be prompted to create one.

### Need Help?

For DS Logon assistance:

- Call: 1-800-368-3665
- Visit: <https://milconnect.dmdc.osd.mil/milconnect/>

## PRIMARY CARE

APPOINTMENTS

WALK-IN CLINIC

### BDAACH PATIENT-CENTERED MEDICAL HOME (PCMH)

We are dedicated to providing patient-centered care through a collaborative approach that focuses on preventative care and chronic care management. Our skilled and experienced team provides care to patients of all ages.

### BOOK YOUR APPOINTMENT

- **Call Central Appointment Line:** 0503-337-2273 | DSN 737-2273
- **Space-A Appointments:** Call after 1000 daily for same day appointments only.
- **To Cancel or Reschedule:** Call the Central Appointment Line.
- **MHS GENESIS Patient Portal:** Send a secure message to your care team to request an appointment.

### BDAACH PCMH FAMILY CARE WALK-IN CLINIC

- Offers same-day care for acute medical issues – no appointment needed! Walk in Mon-Fri from 1100-1830. First come, first served.
- FOR mild to moderate, non-life-threatening conditions like: minor injuries, illnesses, skin conditions, infections, and minor procedures.
- NOT FOR prescription refills, long-term health problems, school/CYS physicals, military physicals, or life-threatening injuries.
- **Eligibility:** Active-Duty Family Members & Service Members, NATO/SOFA Foreign Force Family Members & Service Members

**NOTE: NOT A REPLACEMENT FOR ACTIVE DUTY SICK CALL.** See page 7 for more information.

## EMERGENCY MEDICINE

### DIALING ON-POST | OFF-POST

### WALK-IN SERVICES

In a life-threatening medical situation, every minute counts. Take immediate action to save lives. Go to the nearest Emergency Room or call Emergency Medical Services (EMS).

### HOW TO DIAL EMS ON-POST | OFF-POST

#### ON-POST

**Cell: 1551-0911**



#### OFF-POST

**Cell: 119**

**DSN: 911**

**DSN: N/A**

**NOTE:** Avoid dialing 911 from a cellphone, as it connects to host nation emergency services. Use the commercial number provided to reach on-post emergency services directly.

### Physical Therapy Clinic Sick Call

**Eligibility:** Active Duty permanently stationed at Camp Humphreys.

**New injuries within the last 21 days:**

**Days:** Monday-Friday

**Time:** 0600-0900

**Location:** Physical Therapy Clinic, 4th Floor, BDAACH

### Not Sure if You Need Urgent Care?

**Contact the Nurse Advice Line:** 080-500-4011 | DSN 888-901-7144

## SICK CALL

### ACTIVE DUTY

### ALTERNATE PATHWAY TO CARE

Active Duty Service Members can receive screening, triage, and limited care for new conditions or injuries.

### SICK CALL

#### HOURS AND LOCATION BY UNIT

6-52 ADA	2nd FLOOR FAITH HALL	0600-0630
2ID HHBN, 54th MP Co.	2ID HHBN HSC COF	0530-0600
DIVARTY	DIVARTY AID STATION	0530-0535
23RD CBRNE	HHC COF	0545-0615
194TH DSSB	BN CONFERENCE RM	0530-0600
DSTB	7324 MOTOR POOL	0545-0615
11th ENG	BN MOTOR POOL	0545-0615
8A HHBN	MEDIC OFFICE, 8A HHBN HQ	0600-0630
501st MI	SGT KIM SCMH	0800-1630
19th ESC / 1st SIG	SGT KIM SCMH	0700-0730
1-4 SBCT (Rotational Unit)	BN AID STATION	0600-0645
2CAB, 3RD MI	BDAACH, 4th Floor	

# BEHAVIORAL HEALTH

## EMERGENCIES

### MENTAL HEALTH EMERGENCY

TAKE  
ACTION  
CALL  
IMMEDIATELY

On Post  
Cell 1551-0911  
DSN 911

Off Post  
DIAL 119

USFK Crisis Line  
Cell 080-855-5118  
DSN 118

**988**  
24/7 Crisis  
& Support



## CRISIS WALK-IN SERVICES



### MENTAL HEALTH MATTERS

If you notice changes in your thoughts, feelings, or behaviors, seek support early.

### MENTAL HEALTH EMERGENCY

If you or someone you know is at risk of serious harm to themselves or others due to a mental health issue seek help immediately.

### CRISIS WALK-IN SERVICES

Our Behavioral Health Clinics offer walk-in services for mental health emergencies and crises.

Monday-Friday, 0800-1630

### AFTER-HOURS EMERGENCIES

For After-Hours Emergencies, please visit the nearest **Emergency Room**.

# BEHAVIORAL HEALTH

## ACTIVE DUTY

## FAMILY MEMBERS | RETIREES

*Support is here! Take the first step and break the silence!*

### USAG HUMPHREYS

Active Duty Service Members	Pacific Guardian Behavioral Health (2CAB & 1st Signal BDE) BLDG 6370 0503-337-5791   DSN 737-5791	Warrior Behavioral Health (2ID and Rotational Units) BLDG 7315 0503-337-5177   DSN 737-5177
<p><b>Behavioral Health Clinic (BDAACH 5th Floor)</b> All other operational units and eligible beneficiaries 0503-337-5668   DSN 737-5668</p> <p><b>Substance Use Disorder Clinical Care (SUDCC)</b> Services Within Your Reach at Every Behavioral Health Clinic</p>		

### CHILD AND FAMILY BEHAVIORAL HEALTH SYSTEM (CAFBS)

Limited mental health services for **children, adolescents, and adult dependents**.

0503-337-5668 | DSN 737-5668

### COMMUNITY BASED RESOURCES

Military Family Life Counselors (MFLCs)  
0503-357-2363 | DSN 737-2363  
Camp Humphreys Unit Ministry Teams On Call  
010-9496-7445

**DEPENDENTS ONLY:** No referral required for therapy sessions with an APPROVED TRICARE off-post provider. Scan the QR code on Page 18 for the Host Nation Hospital Navigation Guidebook.

# PHARMACY

## NEW PRESCRIPTIONS

## REFILLS

Brian D. Allgood Army Community Hospital offers comprehensive outpatient pharmacy services. **Military ID (for ages 10+) or a copy is required for prescription pick-up.**



### PRESCRIPTION SERVICES

**NEW PRESCRIPTIONS:** Fill through **Q-Anywhere** to minimize delays or visit the pharmacy in person.

**REFILLS | RENEWALS:** Request through **MHS GENESIS Patient Portal** or **Q-Anywhere**, call the Refill Line **0503-337-7939**, or visit the pharmacy in person.

**HOST NATION PRESCRIPTIONS:** Two separate prescriptions required (English and Hangul), from a TRICARE approved facility.

**PRESCRIPTION TRANSFERS:** Available from U.S. pharmacies and VA clinics.

**OVER THE COUNTER SELF-CARE PROGRAM:** Medications available without prescription for ages 2+.

# Q-ANYWHERE 2.0

## SKIP THE WAIT! PRE-ACTIVATE!



### Skip the Wait! Pre-Activate!

With Q-Anywhere, you can check into the pharmacy from your phone. Just scan the QR code to activate your prescriptions and they will be ready for pickup in 3 hours!

No more waiting in crowded waiting rooms!

New Prescriptions, Renewal Prescriptions, and now with Q-Anywhere 2.0, you get can Refills too!

Visit the BDAACH website for more info:  
<https://briandallgood.tricare.mil/Health-Services/Pharmacy/Q-Anywhere>

### Q-ANYWHERE 2.0 Why Wait? Pre-Activate!

Start your pharmacy visit anytime, anywhere right from your phone! No lines. No wait!



#### USE Q-ANYWHERE FOR:

- ✓ New Prescriptions
- ✓ Renewal Prescriptions
- ✓ Refills (New! With 2.0!)



#### STEP 1 ACTIVATE PRESCRIPTION

Scan QR code and follow prompts

#### STEP 2 PICKUP AT PHARMACY

After 3 hours, pull "Return for Pickup" ticket at kiosk

BDAACH Pharmacy Only.  
MON – FRI, 8AM – 6PM  
Activate by 3PM for same-day pickup.  
Electronic prescriptions only (no paper).  
Refills also available by phone 0503-337-7939  
or via MHS GENESIS Patient Portal

## WOMEN'S HEALTH

### PREGNANCY



### CONTRACEPTIVES

#### New to Korea or Just Received a Positive Pregnancy Test?

##### Establish OB/GYN care with these easy steps:

- **MHS GENESIS Patient Portal:** Send a secure message to your Primary Care Manager (PCM) requesting a referral to OB/GYN care.
- **Call:** Central Appointment Line **0503-337-2273 | DSN 737-2273**, and request a secure message to be sent to your PCM requesting an OB/GYN referral.
- **In-Person:** Visit the PCMH clinic in person and ask to speak with a nurse. They can assist you in obtaining a referral.
- **Established Patients:** May contact OB/GYN Clinic directly at **0503-337-1310 | 1311** or **DSN 737-1310 | 1311**

#### Walk-In Contraceptive Clinic

- **No Referral Needed:** Walk-in contraceptive services (birth control) are available for all beneficiaries.
- **Walk-in Hours:** Monday, Tuesday, Wednesday, and Friday, **0800-0900**

**NOTE:** Hours and availability may vary based on staffing.

## LAB AND RADIOLOGY

### LABORATORY

#### LABORATORY

MON-FRI

0730-1630

(INCLUDING TRAINING HOLIDAYS)

**0503-337-7609**

**DSN 737-7609**

#### RADIOLOGY

MON-FRI

0730-1630

(INCLUDING TRAINING HOLIDAYS)

#### APPOINTMENTS

**0503-337-1480 | 1475**

**DSN 737-1480 | 1475**



### RADIOLOGY SERVICES

#### LABORATORY

##### General Lab Tests:

- Requires a provider's order.

##### Sexually Transmitted Infections Testing:

- **Walk-in testing available** (No provider order is required).
- **No appointment necessary.**
- **If symptomatic, consult your provider or visit the ER for a full exam.**

#### RADIOLOGY

##### Imaging Services Provided:

- Diagnostic Radiology (Walk-in available)
- Computerized Tomography CT Scan
- Fluoroscopy
- Mammography
- Ultrasound
- Magnetic Resonance Imaging (MRI)

**NOTE:** Children under 10 are not allowed in exam rooms during imaging procedures for safety reasons.

## MEDICAL READINESS CLINIC

MAUDE HALL (ONE STOP)



# ONE STOP MEDICAL READINESS TEAM

- Comprehensive Individual Medical Readiness (IMR) review (walk-ins)
- PHA (by appointment Army, Navy, and USMC)
- Audiology (by appointment)
- Vision screening (walk-ins)
- Immunizations (walk-ins)
- Labs (walk-in) bloodwork is not collected at MRT, orders are placed for deficiencies identified during IMR review
- Dental Readiness (walk-ins)



MAUDE HALL/ONE STOP  
BLDG 6400 2ND FLOOR

Mon-Wed & Fri 8:00am - 1130am/1:00pm-4:00pm  
Thurs: 1:00pm - 4:00pm

For appointments call: 0503-337-2273 or DSN 737-2273

## SGT KIM HEALTH CLINIC

SOLDIER CENTERED MEDICAL HOME (SCMH)



### HOURS OF OPERATION

MON-FRI

0800-1630

1ST THURSDAY

PRIMARY CARE  
HOURS

1300-1630

### SERVICES PROVIDED

IMMUNIZATION  
RADIOLOGY  
OPTOMETRY  
LAB  
PHYSICAL THERAPY  
PHARMACY  
BEHAVIORAL HEALTH

SGT Kim Health Clinic is a Soldier Centered Medical Home (SCMH) delivering comprehensive care with a focus on quality and safety while maintaining readiness to fight and win.

### BOOK YOUR APPOINTMENT

- **Call Central Appointment Line:** 0503-337-2273 | DSN 737-2273
- **To Cancel or Reschedule:** Call the Central Appointment Line.
- **MHS GENESIS Patient Portal:** Send a secure message to your care team to request an appointment. See page 4 for more information.

### NOTE:

- **Immunizations:** Same day appointments are usually available.
- **Optometry:** Walk-ins welcome for MEDPROS updates, glasses ordering & pick up.



Not Sure if You Need Urgent Care?

Call the Nurse Advice Line:

080-500-4011  
DSN 888-901-7144

## PATIENT RESOURCES

Our patient services team is here to assist you. We offer a range of administrative services to guide you through your healthcare journey. This includes acting as your advocate for TRICARE related matters and inquiries.

### TRICARE Services

- Prime Enrollments
- DEERS Inquiries and Updates
- PCS | ETS | Retirement



### Patient Administration

- Admission and Dispositions
- Medical Records
- HIPAA Officer

### Beneficiary Counselor

- Network Referrals
- TRICARE Benefits and Briefings
- Transitional Assistance
- Claims | Insurance Questions
- Patient Care Concerns
- Suggestions and Compliments
- Health System Questions

## PATIENT ADMINISTRATION

### PATIENT ADMINISTRATION DEPARTMENT (PAD)

#### ADMISSIONS & DISPOSITIONS

**PAD (1ST FLOOR)**  
**0503-337-1847**  
**DSN 737-1847**

#### MEDICAL RECORDS

**PAD (3RD FLOOR)**  
**0503-337-1852**  
**DSN 737-1852**

#### HIPAA OFFICER

**PAD (3RD FLOOR)**

#### Admissions & Dispositions

This Department handles:

- In-processing for incoming Service Members
- New patient registration and updates
- Official Reports: Birth and death certificates

#### Medical Records

- Out-processing for Service Members
- Transfer of medical records
- Request for copies of medical records **may take up to 30 days** to process

#### HIPAA Officer

HIPAA Compliance Officer can assist with:

- Concerns about compromised personal health information
- Request for corrections to medical records

## HOST NATION CARE

### KOREAN HOST NATION HOSPITAL NAVIGATION HANDBOOK



MYCARE™  
OVERSEAS



DOWNLOAD NOW

Translation Help

Track Appointments and  
Referrals

24/7 Access to a Local Care  
Team

### KOREAN NETWORK HOSPITALS

The local area has numerous **accredited** hospitals and clinics offering high-quality care. Visit their **International Clinics** for communication and support during your visit. *Scan the QR code above for the comprehensive handbook.*

### Courtesy Shuttle Service

Contact your local TRICARE service center for shuttle schedules.

- **Area I:** 010-9000-0674
- **Area II:** Not Available
- **Area III:** 0503-337-1433
- **Area IV:** 010-5555-3342

### For Assistance

Call **TRICARE | Managed Care:**  
0503-337-1433 | DSN 737-1433

### For Emergencies

You may call **TRICARE International SOS:**  
080-429-0880

## HOSPITAL DIRECTORY

<b>5</b>	Inpatient Behavioral Health Outpatient Behavioral Health Clinic Women-Infant Care Unit (WICU) Women's Health and OB/GYN Clinic	정신과 정신과(외래) 산모/신생아 관리 센터 여성 의학과 및 산부인과
<b>4</b>	American Red Cross Dermatology/Neurology/Sleep Study Orthopedic and Podiatry Clinic Phys Med, Phys Therapy and Occ Therapy Clinic Medical Surgical Unit (MSU)	적십자 피부과/신경학/수면연구(실) 정형외과/족부정형외과 물리치료/재활의학과 외과입원실
<b>3</b>	Command Suite Department Hospital Education and Training (DHEAT) Medical Records Patient Administration Division (PAD)	지휘관 및 참모실 교육, 연구 의무기록실 원무과
<b>2</b>	Audiology Ear, Nose, and Throat Clinic (ENT) Intensive Care Unit Nutrition Clinic Occupational Health Optometry Clinic Surgical Center Surgical Clinic TRICARE/Referral management Urology	청각학과 이비인후과 중환자실 영양 클리닉 직업보건과 검안과 수술센터 외과 클리닉 TRICARE 비뇨기과
<b>G</b>	Cashier Civilian HR Chapel Emergency and Medical Services Immunization Information Management Division (IMD) Main Entrance Patient Representative Primary Care and Pediatric Pharmacy Radiology/X-Ray Specimen Collection/Lab Security	수납 민간인 인사부 예배당 응급실/구급차 서비스 예방 의학과 정보관리부 정문 환자 대변인 외래진료소/소아과 약국 영상의학과/X-Ray 채혈/체뇨실 보안과
<b>B</b>	Dining Facility Logistics Vending/ATM	식당 물류관리 자동판매기/현금인출기

## PHONE NUMBERS

Scan Me!

ONLINE DIRECTORY



To book, cancel, or reschedule an appointment at BDAACH and the Outlying Health Clinics:

**Call: Central Appointment Line 0503-337-2273 | DSN 737-2273**

**Hours: Mon-Fri (0715-1645 hours)** excluding Federal Holidays

To dial from DSN: 315-737-(last 4)

<b>General Inquiries: Call the Information Desk 0503-337-1411</b>	
Behavioral Health (Outpatient)	0503-337-1924   5668
Emergency Department	0503-377-2555
<b>Emergency On Post</b>	<b>Cell 1551-0911 DSN 911</b>
<b>Emergency Off Post</b>	<b>119</b>
Exceptional Family Member Program (EFMP)	0503-337-1283
Managed Care   TRICARE	0503-337-1433
Medical Records (Patient Administration Dept)	0503-337-1852
Nurse Advice Line	080-500-4011
Patient Advocate	0503-337-1125   1126
Pharmacy	0503-337-2070
Prescription Refill Phone Line	0503-337-7939
Radiology	0503-337-1480   1475
<b>Crisis Hotline</b>	<b>Cell 080-0855-5118</b>

## CENTRAL APPOINTMENT LINE

**We are currently booking appointments for the following clinics and services:**

### Primary Care

- BDAACH PCMH
- Aviation Clinic
- All Outlying Health Clinics
- Immunizations
- New Referral Requests through PCM
- Send Secure Message to your PCM

### Specialty Appointments

- Audiology
- Clinical Pharmacist
- Dermatology
- ENT
- Neurology
- Nutrition
- OBGYN
- Optometry
- Orthopedics
- Pharmacy
- Physical Therapy
- Podiatry
- Sleep Medicine
- Urology

## CAMP CASEY HEALTH CLINIC

### Business Hours:

MTWF 0800-1130 | 1300-1600 : Thursday 1300-1600  
*Sick Call Monday-Friday 0630-0730*

Building 807, Camp Casey

### Emergency On Post

**Cell 1551-0911 DSN 911**

### Emergency Off Post:

**119**

### To Book, Cancel, or Reschedule an Appointment:

#### Call Central Appointment Line:

050-3337-2273 | DSN 737-2273

#### MHS GENESIS Patient Portal:

Send a secure message to your care team (See page 4)

#### Behavioral Health (BH) : BLDG S-802, 4th Floor

Mon-Fri : 0800-1700

#### (Walk-ins available)

0503-337-3708 | 3709 DSN 737-3708

#### After Hours Emergency:

Triage and Transport Center, BLDG 807

On-Call BH Services coming soon

### Nurse Advice Line

Cell 080-500-4011

DSN 888-901-7144

### TRICARE ISOS

Cell 080-429-0800

99-080-429-0800

### USFK Crisis Line

**Cell 080-855-5118 | DSN 118**

### Services Provided

Triage and Transport Care (TTC)

Pharmacy

Laboratory

Optometry (Vision)

Case Management

Adult Immunizations

Radiology (X-Ray)

Audiology (Hearing)

## K-16 HEALTH CLINIC

### Business Hours:

Mon–Thurs 0800-1230 | 1300-1630 Closed Fridays  
*Sick Call Monday- Friday 0700-0900*

Building S-250, K16, South Korea

### Emergency On Post

**Cell 1551-0911 DSN 911**

### Emergency Off Post:

**119**

### To Book, Cancel, or Reschedule an Appointment:

#### Call Central Appointment Line:

050-3337-2273 | DSN 737-2273

#### MHS GENESIS Patient Portal:

Send a secure message to your care team (See page 4)

### Nurse Advice Line

Cell 080-500-4011

DSN 888-901-7144

### TRICARE ISOS

Cell 080-429-0800

99-080-429-0800



### USFK Crisis Line

**Cell 080-855-5118**

**DSN 118**

### Services Provided

Clinical Pharmacy

Clinical Laboratory

Radiology (X-Ray)



## CAMP CARROLL HEALTH CLINIC

### Business Hours:

MTWF 0730-1630, Thursday 1300-1630

*Sick Call: Mon-Fri 0600-0730*

Building S-180, America Avenue, Camp Carroll, South Korea

### Emergency On Post

**Cell 1551-0911 DSN 911**

### Emergency Off Post:

**119**

### To Book, Cancel, or Reschedule an Appointment:

#### Call Central Appointment Line:

050-3337-2273 | DSN 737-2273

#### MHS GENESIS Patient Portal:

Send a secure message to your care team (See page 4)

#### Behavioral Health (BH) : BLDG S-180

Mon-Fri 0800-1700

#### Walk-ins Available

0503-337-4236 | DSN 737-4236

#### After Hours Emergencies

Triage and Transport Center  
On-Call BH Services coming soon

### Nurse Advice Line

Cell 080-500-4011

DSN 888-901-7144

### TRICARE ISOS

Cell 080-429-0800

99-080-429-0800



### USFK Crisis Line

**Cell 080-855-5118**

**DSN 118**

### Services Provided

Active Duty Primary Care

Clinical Pharmacy (Walk-in)

Immunizations (Walk-in and appts)

Clinical Laboratory (Walk-in)

Radiology (X-Ray) (Walk-in)

Optometry (Vision) : Wednesdays

Audiology (Hearing)

## CAMP WALKER (WOOD) HEALTH CLINIC

### Business Hours:

MTWF 0730-1630, Thursday 1300-1630

*Sick Call: Mon-Fri 0600-0730*

Building S221, Rhode Island Ave, Camp Walker, South Korea

### Emergency On Post

**Cell 1551-0911 DSN 911**

### Emergency Off Post:

**119**

### To Book, Cancel, or Reschedule an Appointment:

#### Call Central Appointment Line:

050-3337-2273 | DSN 737-2273

#### MHS GENESIS Patient Portal:

Send a secure message to your care team (See page 4)

#### Behavioral Health (BH) : BLDG 226

Mon-Fri 0800-1700

#### Walk-ins Available

0503-337-4784 DSN 737-4784

#### After Hours Emergencies

Triage and Transport Center  
On-Call BH Services coming soon

### Nurse Advice Line

Cell 080-500-4011

DSN 888-901-7144

### TRICARE ISOS

Cell 080-429-0800

99-080-429-0800



### USFK Crisis Line

**Cell 080-855-5118**

**DSN 118**

### Services Provided

Clinical Pharmacy (Walk-in)

Immunizations (Walk-in and appts)

Clinical Laboratory (Walk-in)

Radiology (X-Ray) (Walk-in)

Optometry (Vision) : Wednesdays

Physical Therapy (Appt)

Nutritional Services (Appt)

## DENTAL CLINICS

To book, cancel, or reschedule a Dental appointment:

**Call: Dental Central Appointment Line 0503-337-3368 | DSN 737-3368**

### **Casey Dental Clinic**

Bldg. 808  
USADC Casey #15658  
APO 96224  
Phone: 0503-337-9011 | 9012 or DSN 737-9011 | 9012

### **Carius Dental Clinic**

Bldg. 3020  
USADC Carius #15660  
APO 96271  
Phone: 0503-337-9206 | 9207 or DSN 737-9206 | 9207

### **Carroll Dental Clinic**

Bldg. 180  
USADC Carroll #15748  
APO 96260  
Phone: 0503-337-9461 | 9462 or DSN 737-9461 | 9462

### **Walker (Bodine) Dental Clinic**

Bldg. 220  
USADC Bodine #15659  
APO 96281  
Phone: 0503-337-9452 | 9453 or DSN 737-9452 | 9453

**Important Note:** Dental care for family members is limited and subject to availability. Most **family member dental care** is provided by **Preferred Host Nation Providers**. For more details and information on TRICARE's Dental Program, please visit: <https://www.tricare.mil/TDP>.

## Patient and Family Partnership Council (PFPC)

### BDAACH FY 2024-2025



## SPEAK UP!

### YOUR VOICE MATTERS

VOLUNTEER TO BECOME A  
**PATIENT AND FAMILY ADVISOR**  
ON OUR PATIENT AND FAMILY PARTNERSHIP COUNCIL

For more information, contact:

**Patient Advocate Office: 0503-337-1125 | 1126 DSN 737-1125 | 1126**

**Email: usarmy.humphreys.medcom-kor.mbx.patient-advocate-office@health.mil**