



Step 1

Receive a prescription from a licensed U.S. health care provider, including via telehealth platforms.



Step 2

Ask your provider to send your prescription to "**DOD Tripler ePhcy**". This is the Department of Defense Electronic Prescribing Pharmacy name.



Step 3

Contact your local MTF Pharmacy to let them know your prescription was sent electronically and pick up your prescription after 72 hours.

How do electronic prescriptions work?

Electronic prescriptions are computer-generated prescriptions sent electronically from your health care provider directly to a pharmacy to be filled via a private, secure network.

What is the ePhcy NPI number?

The NPI number is 1902218423.

Can I use this process for controlled substances?

The ePhcy process is not available for controlled substances. Space-A patients can schedule appointments at the MTF to ensure continuity in prescriptions for medications not readily available on the local economy.

What is an electronic prescription?

Electronic prescription services make it easier for Space-Available patients to fill prescriptions at Military Treatment Facility Pharmacies. This process allows non-DHA providers to electronically transmit prescriptions to an MTF Pharmacy, eliminating the need for Space-A patients to acquire a signed prescription to receive medications at an MTF Pharmacy.

What should I tell my provider?

Ask your health care provider to electronically send your prescription(s) to the "**DOD Tripler ePhcy**."

Why is the ePhcy associated with Tripler?

Tripler Army Medical Center is serving as the entry point for electronic prescriptions received from non-DHA health care providers to reduce strain on local MTF pharmacies.

Will my local MTF have my medication?

Please visit <https://www.express-scripts.com/frontend/open-enrollment/tricare/fst/#/> for a list of medications approved for MTF pharmacies to carry or available for order.